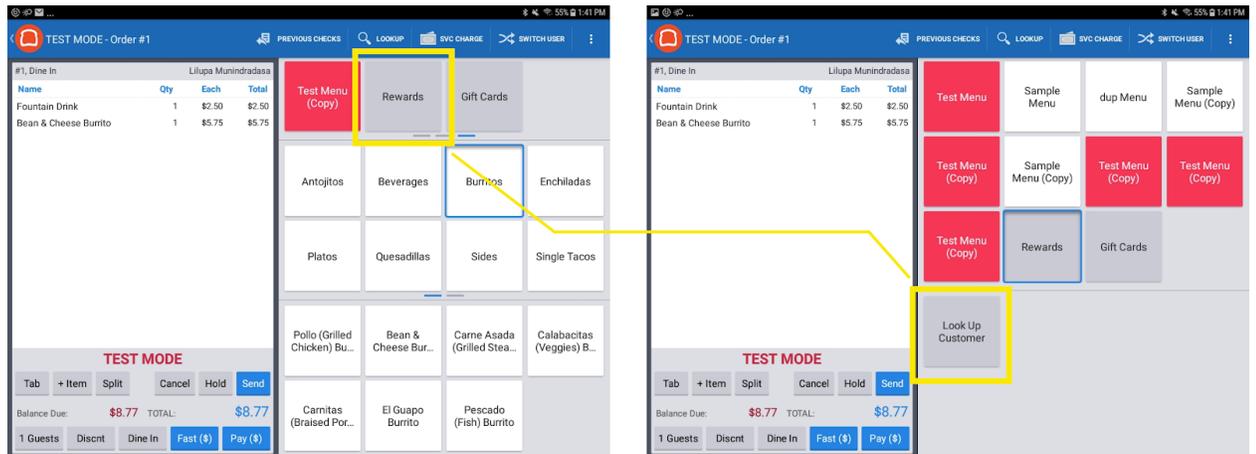


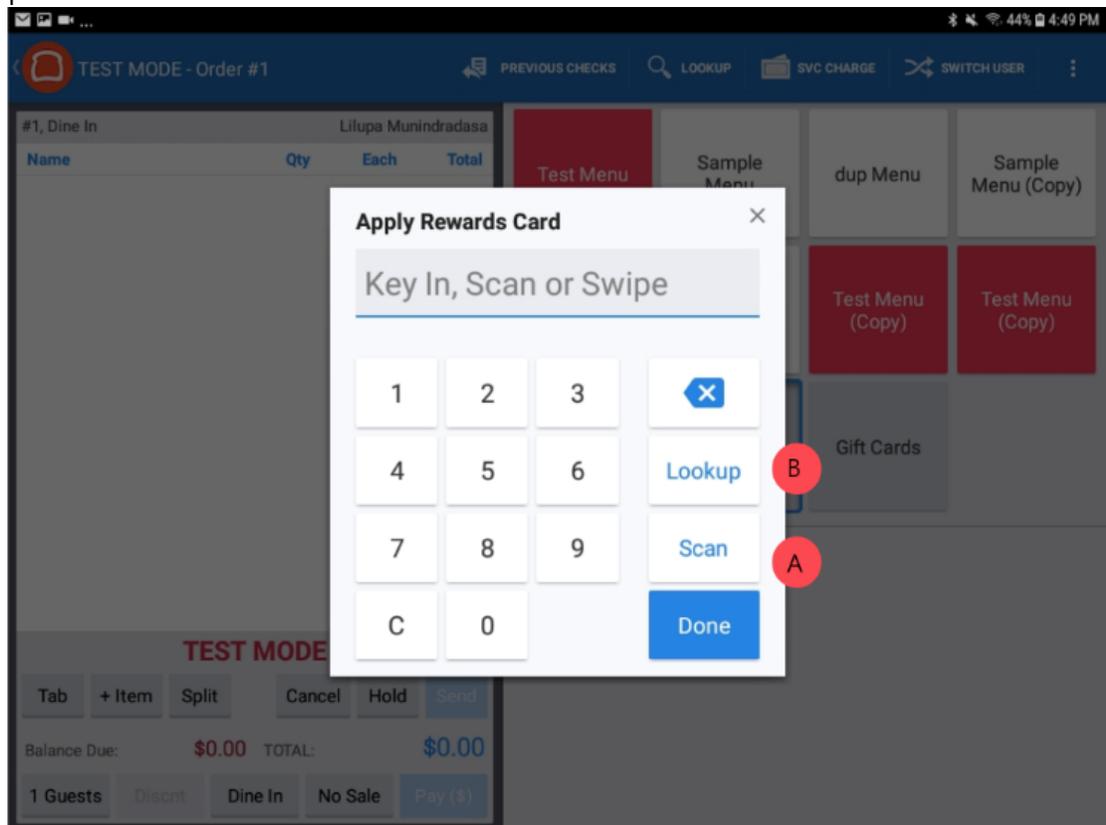
Toast Loyalty Lookup (Incentivio)

Using Loyalty Lookup

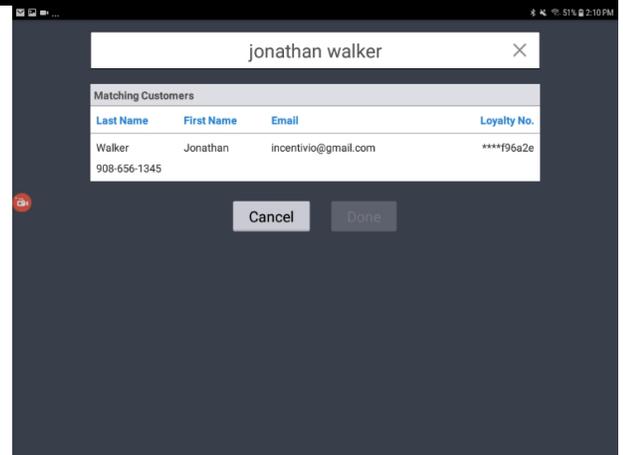
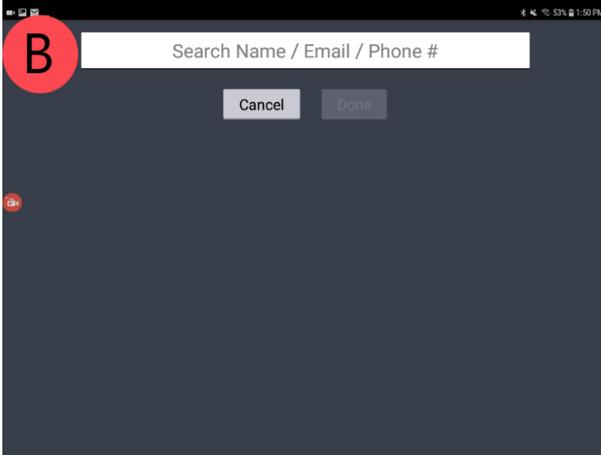
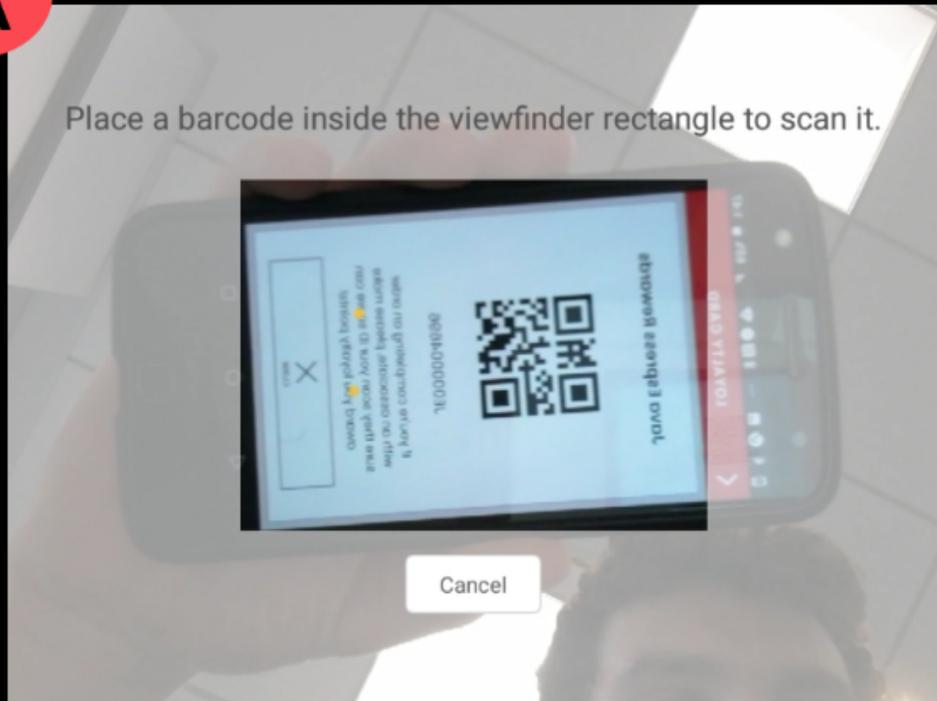
1. On your Toast POS, you will see a button that says “Rewards”. Click on this, and then click on “Look Up Customer”.



2. From here, you will see a keypad. You can choose to search for the customer or scan in their information from their phone.

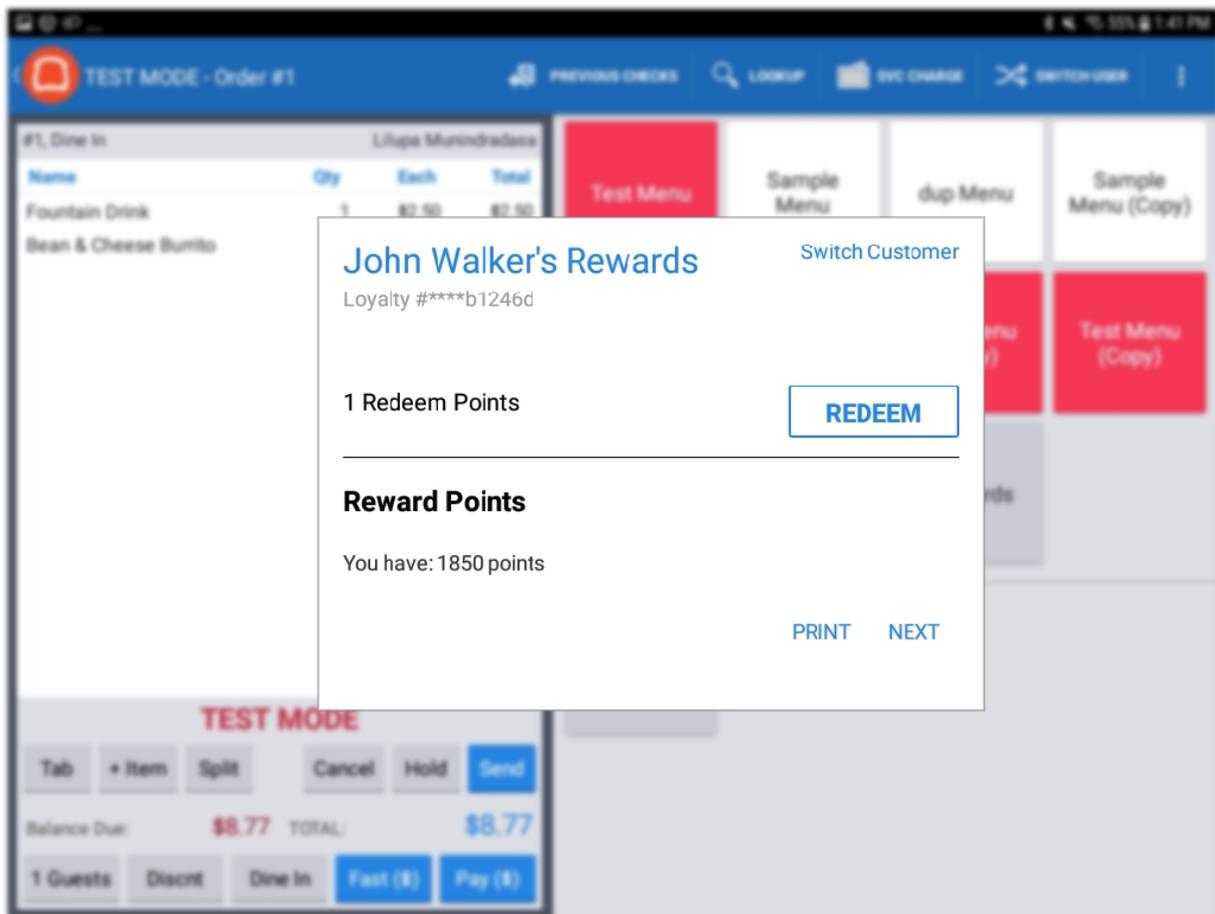


A



1. The “Lookup” button will direct you to a screen where you can search for the customer.
2. The “Scan” button will bring up a screen where you can scan the customer’s Loyalty Card.

3. Once you have looked up or scanned the customer, you will see a box with their loyalty information.



4. From here, you can redeem any offers that the customer would like to use right from the POS and it will be applied to their check.